



Oracle Retail Supply Chain Collaboration Cloud Service

In today's volatile retail environment, retailers are finding that collaboration with their supply chain is no longer optional—it's essential. Retailers must mitigate supply chain disruption, caused by many unexpected conditions, from natural disasters and geopolitical instability to regulatory changes, to avoid financial, operational, and reputational risk. Meanwhile, retailers are under increasing pressure to meet complex compliance requirements and deliver on sustainability goals. C-suite leaders are now held accountable and rewarded for strong ESG performance, with an estimated 25 percent of product margins at risk due to inadequate ESG practices.



RETAIL SUPPLY CHAIN COLLABORATION

Oracle Retail Supply Chain Collaboration Cloud Service helps retailers to reduce risk through actionable insights and operationalized efficiency and accuracy. It also accelerates speed to shelf while meeting complex business goals, compliance, and sustainability obligations, all within finite resources. Oracle Retail Supply Chain Collaboration works seamlessly with Oracle Retail Merchandising Foundation Cloud Service, and empowers retailers to collaborate directly with suppliers for a comprehensive evaluation process. This includes assessing sites, production facilities, and items, ensuring a thorough pre-selection and ongoing review. By doing so, retailers can streamline their merchandising operations, utilizing a single portal with unified navigation to access valuable data provided by their partners.

The solution simplifies the collaboration between retailers and suppliers, making it easier to manage and analyze critical supply chain information, ultimately leading to more efficient and effective merchandising strategies.

Retailers can significantly enhance their operational oversight, mitigate risks, and align their practices with business objectives, compliance standards, and sustainability goals. The Supply Chain Collaboration solution offers a range of benefits, from the initial pre-selection phase to the fulfillment of orders, such as:

- **Data Sharing and Collaboration:** Share practices, policies, and critical information with suppliers, fostering transparency and collaboration.
- **Sustainability and Compliance:** Collect sustainability certifications, quality assurances, and compliance audits and assessments, ensuring retailers can make informed decisions and maintain high standards.
- **Evaluation and Pre-selection:** Evaluate, score, and grade items, allowing retailers to pre-select and continuously monitor suppliers, ensuring ongoing compliance.
- **Streamlined Merchandising:** Delegate specific responsibilities to

Benefits

- End-to-end supplier collaboration, consolidating compliance and merchandising operations in a single portal. Reducing duplication and creating a consistent supplier experience.
- Continuous supplier and item evaluation. Protecting brand reputation and reducing disruption from quality and ethical non-compliance.
- Alignment on sustainability, environmental and social standards, supporting the retailer's ESG reporting obligations.
- Seamless integration with Oracle Retail Merchandising Cloud Service, ensuring increased order and fulfillment efficiency and accuracy.
- Actionable insights through dashboards and performance metrics, supporting decision-making and continuous improvement.
- Operational efficiency through workflow automation, elimination of manual effort and delegation to Suppliers, resulting in improved data quality and time to market.
- Stronger, more accountable supplier relationships fostered through structured engagement, leading to more productive partnerships and shared success.

suppliers and share data through a centralized portal - streamlining merchandising operations and improving efficiency.

- **Contextual Workflows:** Create, review, and approve essential merchandising data using contextual workflows, ensuring a structured and organized process.

KEY MODULES

Workspace: Enrol users and contacts across supplier sites, access personalized team assignments, and track readership of retailer-published news and announcements.

Certifications: Evidence conformance to industry standards through collection and validation of certificates, references, and accreditations.

Assessments: Retailer-defined, scorable questionnaires, for assessment of supplier sites and items, against multiple business disciplines, contributing to an overall performance score. Suppliers are invited to complete each assessment, as part of pre-selection, RFX, and ongoing evaluation.

Facility Audits: Allow retailers to define, schedule and conduct facility audits and visits, collaborate on non-conformances, and monitor corrective actions to completion.

Governance: Publish policies, standards, and guidelines into a centralized environment, tracking readership and acceptance, ensuring due diligence and governance.

Process: Design and create critical stage-gate processes to ensure that all steps and activities are completed during pre-selection, ongoing evaluation, and change.

Evaluation: Item and Site evaluation scores, aggregated for multiple business disciplines based on completion of assessments, audits and policy adoption, presented through performance dashboards for actionable insights.

Procure to Pay: Collaborate on purchase orders, shipments and invoices, and create and manage ASNs, improving processes and visibility.

Item Management: Collaborate on item proposals and vendor catalogues, for review and approval for the retailer's assortment. Visibility of updates, discontinuations and out of stock items, improving data quality and time to market.

Price and Cost Changes: Improve efficiency as suppliers provide proposals for price and cost changes and promotions, for retailer review and approval.

Deals Management: Collaborate with suppliers to create and modify deals and share deal performance, improving pricing and supplier negotiations.

Returns to Vendor: Manage RTVs, requesting and obtaining supplier authorizations.

Customer Orders: Providing suppliers with visibility of drop ship orders, ability to suggest substitutions, and create single POs and invoices across multiple orders, enabling quicker resolution of issues.

Inventory & Sales: Share current inventory, recent sales and forecasting information with selected suppliers, optimizing stock and logistics.

Appointments: Allow retailers to configure and manage delivery slots and gives suppliers the ability to book against delivery slots for POs/ASNs or RTV pick-ups. Automatic capacity management ensures maximum efficiency.

Quality Control: Determine QC Requirements, record and review QC results and take actions including RTV creation and inventory adjustments.

Supplier Performance: Generate and approve supplier penalties based on late shipment, PO cancellation, or QC failure.

Features

- Assignments and urgent action notifications, to visibly inform users of changes, expectations, and activities.
- Share messages and alerts with suppliers and request acknowledgement.
- Views and performance dashboards, providing both personalized and business-wide viewpoints.
- Manage core foundation data: suppliers, sites, and items.
- Publish policies and standards and track adoption.
- Capture facility certificates, audits, and assessments.
- Assess items against quality, safety, and ESG criteria.
- Automatically score and grade supplier sites and items.
- Create, review, and approve key merchandising information through contextual workflows.
- Seamless integration with Oracle Retail Merchandising.

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