

Oracle Customer Edge Summit

April 12–14 2026 | JW Marriott, Austin, TX

General Program Agenda

Sunday, April 12th

TIME (CDT)	TITLE	LOCATION
1:00pm – 6:00pm	Registration	JW Grand Ballroom Foyer
4:30pm – 6:00pm	Sponsor Solutions Gallery, Oracle Product Demos and Industry Suites Showcase Meet & Greet - Reception	JW Grand Ballroom Foyer Level 4 and Lone Star Foyer Level 3

Monday, April 13th

TIME (CDT)	TRACK	LOCATION
7:00am – 5:00pm	Registration	JW Grand Ballroom Foyer
7:00am – 8:15am	Breakfast	Lone Star Foyer – Level 3
8:30am – 9:00am	<p>Opening Keynote: AI Changes Everything (1151)</p> <p>Welcome to the Oracle Customer Edge Summit! While AI is reshaping business, the infrastructure industries are in many ways shaping AI. In this session, we'll discuss infrastructure growth and its implications across the engineering, construction, and utilities industries, the ways in which AI is changing the ways in which we approach the work, take a deep dive into some of Oracle's latest AI-driven innovation, and much more.</p> <p>Opening Comments and Emcee: Rose Spicer, VP Industry Marketing, Oracle</p> <p>Oracle Presenters: Andrew De La Torre, SVP, Technology - Infrastructure Industries and Matt Beal, SVP, Development, Oracle</p>	JW Grand Ballroom

9:00am – 9:45am	<p>Construction and Engineering Industry Keynote: Empowering AI-Driven Innovation for Engineering and Construction (1153)</p> <p>Customer Presenter: Lee West, ERP Manager, Gilbane</p> <p>Oracle Presenter: Ryan Kunisch, VP Global Strategy Engineering and Construction, Oracle</p>	JW Grand Ballroom
9:45am – 10:15am	Break	
10:15am – 11:00am	<p>Utility Industry Keynote: Empowering AI-Driven Innovation for Utilities (1152)</p> <p>Customer Presenters: Vidya Rangachar, VP Transformation, CPS Energy and Jeremy Turner, Chief Administrative Officer, Delta Utilities</p> <p>Oracle Presenters: Paul McDonald, SVP, Development, and James Steadman, Global Head of Utilities Product Strategy, Oracle</p>	JW Grand Ballroom
11:00am – 11:30am	<p>Keynote Address (1167)</p> <p>Oracle Presenters: Mike Sicilia, CEO, and Rodger Smith, EVP Industries, Oracle</p>	JW Grand Ballroom
11:30am – 12:00pm	Transition to lunch and Visit the Sponsor Solutions Gallery, Oracle Product Demos and Industry Suites Showcase	JW Grand Ballroom Foyer and Lone Star Foyer
11:30am – 1:00pm	Lunch	JW Grand Ballroom – Level 4
1:00pm – 1:45pm	<p>Unify Processes and Data to Enable Insight-Driven Project and Asset Performance (1129)</p> <p>Learn how organizations rapidly implement best-practice processes, enabling quick adoption and realizing ROI across the entire project and asset lifecycle leveraging the flexible Primavera Unifier Accelerator—a robust base configuration that can be deployed as-is, tailored, or extended to meet evolving business needs. Hear how unifying cost, contract, and schedule management within a single platform delivers greater control and provides early, actionable insights to optimize project and facilities performance. Come away with tangible strategies to bring to your organizations.</p> <p>Customer Presenters:</p> <ul style="list-style-type: none"> • Daniel Williamson, Senior Director, Construction & Facilities, SRS Distribution, Heritage Family of Companies • Monika Farkas-Loewes, Manager, Construction Project Office, Northwestern Memorial HealthCare • Krishnaraj Pudukottai, Supervisor of Design Technology, Los Angeles County Sanitation Districts <p>Oracle Presenter: Kristin DeSha, Director of Product Management, Oracle</p>	CE Customer Success Track Lone Star E
	How Burns & McDonnell is Working with Oracle to Operationalize AI and Accelerate Digital Adoption in Construction (1136)	CE Industry Insights Track

	<p>Digital adoption in construction has lagged due to fragmented delivery models, margin pressure, uneven digital capability, and tools that struggle in real job conditions. Advances in AI, supported by people-centered change management and Oracle’s digital delivery platforms, are creating a more practical path forward. For construction and energy organizations, success depends on readiness, strong partnerships, and integrating AI into how work is actually performed. This session explores how Burns & McDonnell is working with Oracle to assess organizational AI readiness and establish a structured adoption strategy. By embedding AI within standardized work processes and Oracle-based delivery platforms, this approach aligns technology investment with execution, accelerates onboarding, and reduces friction in the field. Early results show reduced rework, shorter schedules, lower administrative effort, and improved project certainty. The session provides a practical framework for governing AI adoption, maximizing ROI, and improving consistency across complex capital programs.</p> <p>Customer Presenter: Porsche Townsend, PMIS & Technology Implementation Lead, Burns & McDonnell</p> <p>Oracle Presenter: Tim Gattie, Senior Director, Industry Data Analytics, Oracle</p>	Lone Star H
	<p>Product Strategy & Vision - Oracle Textura Payment Management (1120)</p> <p>Learn how Oracle’s ongoing investment in Textura is advancing payment management, compliance, and project collaboration across the construction industry. Our product leaders will share the latest capabilities, preview upcoming enhancements, and outline the product direction that guides our innovation. Discover how customer insights and industry trends are shaping our roadmap—including AI features that simplify workflows, improve transparency, and empower robust integration.</p> <p>Oracle Presenters: Dan Madigan, Sr. Director Product Management; Matthew Dowling, Manager - Product Management</p>	<p>CE Product Vision Track</p> <p>Room 304</p>
	<p>Energizing What’s Next: Oracle’s Vision for Modern Utility Customer Engagement (1162)</p> <p>**1:00 – 2:45pm</p> <p>Utilities are navigating a fast-shifting environment—rising cost pressures, accelerating load growth, tighter regulatory demands, increasing grid constraints, and rapidly changing customer expectations. In this roadmap and vision session, we’ll share an updated view of the industry trends shaping utility customer engagement and how Oracle Opower is helping utilities respond. We’ll highlight recent product innovations designed to improve affordability and equity outcomes, deepen personalization across diverse customer needs, and strengthen engagement across digital and program channels. Finally, we’ll preview what’s coming next on our product roadmap to help utilities stay resilient and customer-centric in a dynamic energy future.</p> <p>Oracle Presenters: Matt Okeefe, GVP, Head of Opower, and Ryan Irwin Klausmeier, Senior Director, Product Management, Oracle</p>	<p>Customer Engagement & Experience</p> <p>Lone Star F</p>
	<p>How's the Weather up there? Real Life from the Cloud - Live Utility SaaS Customer Experience Panel (1115)</p> <p>These Customers have made the leap to the energy and water cloud and are flying high on SaaS! Join us for a Live SaaS Customer Experience panel. Panelists will share their insights on how being on Energy & Water SaaS and being current has empowered them to move to a more</p>	<p>Customer Service & Billing Track</p> <p>Lone Star D</p>

	<p>proactive posture and address business problems differently. Eager to share their thoughts and considerations on customizations, impact to testing, how to adopt new features in SaaS and look to the future with AI.</p> <p>No fancy slideware here - you'll hang on every word they say and hear about the reality of being on SaaS.</p> <p>Customer Presenters: Stephanie Burgess, SR Manager Customer, Santee Cooper, Margarita Urueña, Systems Analyst, Gas South, and Donna May Tan, Utility System Support Supervisor, Lubbock Power & Light</p> <p>Oracle Presenters: Cathy Vollmer, Senior Customer Success Manager and Rochelle Cister, Consulting Solutions, Sr. Director, Oracle</p>	
	<p>Roadmap: Work and Asset Management for Utilities (1010)</p> <p>Get an inside look at Oracle's Work and Asset Management roadmap for utilities, spanning upcoming releases and long-term strategic investments. The product team will showcase recently delivered capabilities, demo future features, and outline how we're improving user experience, boosting productivity with AI assistance, enhancing planning, and streamlining integrations. You'll also hear how customer feedback is steering our priorities and how you can get involved in shaping what's next through our design process.</p> <p>Oracle Presenter: Rahul Desai, Director of Product Management, and Yukti Malhan, UX Designer, Oracle</p>	<p>Utility Asset Track Lone Star B</p>
	<p>Grid Management Roadmap (1093)</p> <p>Hear an overview of the product strategy for the next 12-18 months, including where we see the industry heading, what the biggest challenges are and the items we are planning on delivering to address these challenges.</p> <p>Oracle Presenters: Arun Nimmala, Global Head OT Solutions and Tom Eyford, Global Industry and Customer Advisor, Oracle</p>	<p>Grid Management Track Lone Star G</p>
	<p>Metering Customer and Product Updates, and Roadmap Insights (1103)</p> <p>**1:00pm – 2:30pm</p> <p>Join us for an engaging session in the Metering track highlighting the latest product updates and the future roadmap for metering solutions. Gain insights into our strategic vision, discover enhancements in analytics and actionable insights, and see a demo showcasing 26.4 usage extract features. We will also explore the integration of Machine Learning capabilities within the database and share long-term plans designed to drive performance, intelligence, and innovation for your metering operations. This session is ideal for those seeking to stay ahead with leading-edge technologies and features in the metering landscape.</p> <p>Oracle Presenters: Layne Nelson, Product Management, Ha Bui, Sales Consulting and Sandro Belvisi, Product Strategy, Oracle</p>	<p>Metering Track Lonestar C</p>
	<p>Deloitte Consulting Partner Session: Driving Utility Transformation Through Strategic Collaboration: Oracle and PowerPlan Delivering Success Across North America (1109)</p>	<p>Intelligent Business Track Premier Sponsor</p>

	<p>Join Exelon, Oracle, PowerPlan, and Deloitte as they discuss how collaboration drove business results for multi-jurisdictional utilities across the entire enterprise—including operations, planning, accounting, tax, and regulatory functions. Exelon’s Finance Transformation journey leveraged Oracle SaaS (ERP, EPM, OAC) and PowerPlan solutions to address critical business needs.</p> <p>Customer Presenter: Jennifer Hale, Financial Systems, Power Property, and Brandy Boone, Senior Manager, Exelon</p> <p>Deloitte Partner Presenter: Greg Ingrassiam, Technology Fellow</p> <p>Special guest: James Major, Director Industry Strategy & Advisory, PowerPlan</p> <p>Oracle Presenter: Keith Rash, Business Lead, Oracle</p>	Room 301
	<p>Accelerating Innovation: Oracle Utilities Application Framework Roadmap (1081)</p> <p>Join us as we showcase the latest advancements in Oracle Utilities Application Framework (OUAF) and provide a sneak peek into what’s coming over the next 12 months. Explore our no/low-code strategy, dive into the impact of Redwood UI standards on your applications and discover how AI/ML is transforming implementations to drive smarter and more efficient solutions.</p> <p>Oracle Presenter: Anthony Shorten, Senior Principal Product Manager, Oracle</p>	Innovation Edge Track Room 403
	<p>AI at the Edge with OCI Roving Edge (1055)</p> <p>Energy & Utilities field operations rely on accurate field work packages (job steps, safety requirements, drawings, permits), but crews often face information overload and intermittent connectivity at remote sites.</p> <p>This session presents an edge-first retrieval-augmented generation (RAG) document summarization application running on the Oracle Roving Edge device to deliver concise, context-specific summaries from locally available documents in connected, intermittently connected or disconnected modes. We will cover the end-to-end flow – document sync/ingest, local retrieval, grounded summarization, offline use, and resync. We will also provide an overview of other AI-at-the-Edge possibilities utilities can deploy on OCI Edge Infrastructure.</p> <p>Oracle Presenters: Luis Ramirez, Senior Cloud Engineer, Oracle and Vidhya Sethuraman, Sr. Manager, Cloud Engineering, Oracle</p>	Innovation Edge Track Lone Star A
2:00pm – 2:45pm	<p>Future Proofing Your Planning and Scheduling Practice with Oracle Primavera Cloud: 4 customers share their stories (1130)</p> <p>Hear from 4 different organizations on why and how they transitioned their planning and scheduling practices to OPC. This session will offer a candid panel discussion on the unique reasons and lessons learned for each of these organizations, the benefits they are experiencing and a look forward to what business problems and capabilities they plan to tackle next with OPC.</p> <p>Customer Presenters:</p> <ul style="list-style-type: none"> • Julia Saintz, Manager of Business Systems, Dick’s Sporting Goods, Inc. • Danielle Mitsch, Director of Growth & Scalability, Dick’s Sporting Goods, Inc. • Brian Eckert, Director of Scheduling, ARCO/Murray 	CE Customer Success Track Lone Star E

	<ul style="list-style-type: none"> • Daniel Gilmour, Director of Planning & Scheduling, Brasfield & Gorrie • Ellie Kretinin, Senior Consultant, Turner & Townsend <p>Oracle Presenter: Garrett Harley, Director-Product Marketing, Oracle</p>	
	<p>Project Controls in the Age of AI: How Insight and Automation Are Improving Collaboration, Decision-Making, and Predictability (1137)</p> <p>Construction projects frequently suffer from delays, cost overruns, and limited predictability. Project teams are often overwhelmed, spending excessive time chasing, reconciling, and interpreting data just to understand where the project stands. But what if technology and AI could fundamentally change this dynamic? By connecting the field to the office and applying advanced AI and reasoning, organizations can gain clearer visibility and foresight into their projects. This shift enables teams to move away from reactive data chasing and focus instead on higher-value activities such as collaboration, coordination, and plan optimization. Join Oracle and its partners Cupix and Nodes&Links to learn how reality capture and AI-driven intelligence work together to automate progress measurement, enhance schedule analytics, improve visibility, and surface risks and opportunities earlier—helping teams deliver projects with greater confidence, predictability, and control.</p> <p>Customer Presenter: James Culkin, Planning & Scheduling Senior Director, McCarthy Building Companies, Inc.</p> <p>Special Guest Presenters: Greg Lawton, CEO, Nodes&Links and Hammad Chaudhry, Principal, Strategic Ventures, Cupix</p> <p>Oracle Presenter: Anthony Abinader, Industry and Customer Strategy, Oracle</p>	<p>CE Industry Insights Track</p> <p>Lone Star H</p>
	<p>Oracle Textura - Town Hall (1125)</p> <p>This interactive session is designed to connect you with Textura leadership, product experts, customer success, and your peers from across the industry. Come ready to ask questions, share your experiences, discuss challenges, and explore best practices for maximizing value with Oracle Textura. Whether you're a seasoned user or new to the solution, this session will equip you with practical knowledge and a stronger community network to drive project success.</p> <p>Oracle Presenters: Mike Antis, Group Vice President; David Kelley, VP - Client Services; and Dan Madigan, Sr. Director Product Management, Oracle</p>	<p>CE Product Vision Track</p> <p>Room: 304</p>
	<p>True 360: Oracle Utilities Data Intelligence (1024)</p> <p>The promise of a single solution driving operational success for utilities has been just out of reach—until now. Traditionally, customer operations, assets, billing, and metering have each managed data in siloed systems, offering just a narrow slice of the full picture. With Oracle Utilities Data Intelligence, you achieve true 360-degree visibility across your business. Pre-configured data pipelines seamlessly bring together curated, high-quality (“gold”) data from every major utility domain into a unified platform. Now, connect asset and customer data; link billing, metering, and engagement insights; and power next-level AI use cases to accelerate innovation. Join Oracle experts to learn how Utilities AI Data Platform finally delivers a complete, connected view empowering smarter decisions and better outcomes across your enterprise.</p>	<p><i>Combined session</i></p> <p>Customer Service & Billing and Innovation Edge Tracks</p> <p>Lone Star D</p>

	<p>Oracle Presenters: Jason Kriendler, Director of Product Management and Kojo Quaye, Product Strategy, Oracle</p>	
	<p>Fusion Field Service Strategy and Roadmap (1016)</p> <p>The industry leading and analyst praised field service solutions continue to lead the way for modern field service management tools. Join this session to learn more about the Fusion Field Service product strategy and roadmap. Our experts will highlight recent releases, preview upcoming features, and provide some new announcement on how FFS will continue to evolve to meet future needs of our customers.</p> <p>Oracle Presenters: John Ranalli, Director, Outbound Product Management, Faiza Tajammul, Vice President, Product Management, and Paul Hesby, Senior Manager, Product Strategy, Oracle</p>	<p>Field Service Track</p> <p>Lone Star A</p>
	<p>Essential Energy Case Study: Planning Long Range Work on Long, Long Powerlines (1053)</p> <p>Essential Energy operates and maintains one of the world’s largest electricity distribution networks, encompassing vast and extremely remote regions. Managing and sustaining such extensive infrastructure poses unique challenges—particularly when planning, scheduling, and executing long-range maintenance and capital works for isolated assets. Essential Energy adopted Oracle Work and Asset Cloud Service (WACS) as a strategic solution to optimize work planning, packaging, and execution across its remote asset base. The paper highlights the implementation and ongoing use of WACS to streamline the aggregation of work packages, improve asset visibility, and enhance resource allocation while ensuring compliance and safety standards are upheld.</p> <p>Customer Presenter: Michael Pelley, Manager EAM Solution, Essential Energy</p>	<p>Utility Asset Track</p> <p>Lone Star B</p>
	<p>25.12 Release Review and Roadmap (1094)</p> <p>Take a deeper dive into some of the exciting new features delivered in the latest release, including a look ahead with the roadmap for these items. See what's new in OMA/Mobile, OMS, DMS, DERMS, and SCADA products.</p> <p>Oracle Presenters: Russell Taylor, Grid Solutions Product Manager, Hamdi Albusashee, Grid Solutions Product Manager, and Paul Westwater, Principal Grid Product Manager, Oracle</p>	<p>Grid Management Track</p> <p>Lone Star G</p>
	<p>Back to the Fusion! (Part 1) A Time-Traveling Journey Though Cloud Transformation (1008)</p> <p>Join Doc and Marty (Jay & Mike) as they fire up the flux capacitor for a time-traveling look at Arizona Public Service’s digital journey toward a brighter ERP future.</p> <p>In the first episode of a multi-part, multi-year EDGE series, they trace APS’s path from securing executive vision and sponsorship, through solution and SI selection, team formation, and funding, through Phase 0 planning and the first system integration test cycle.</p> <p>Along the way, they’ll share lessons learned on navigating change, avoiding common large-program pitfalls, and what it really takes to keep the DeLorean on track as the clock tower comes into view.</p> <p>Customer Presenters: Jay Twitchell, Director Business Transformation, and Mike Melaragni, IT Senior Director, Arizona Public Service</p>	<p>Intelligent Business Track</p> <p>Room 301</p>

	<p>Oracle Presenter: Vanessa Paskill, Industry Sales Executive, Oracle</p>	
	<p>Enterprise SaaS - Roadmap & Strategy (1080)</p> <p>Dive into the latest enhancements to the Oracle Utilities Enterprise SaaS platform and preview what's on the horizon for the year ahead. In this session, you'll discover powerful new features now available to solve key challenges and improve operational efficiency. Gain clarity on our development priorities and how they align with your organization's needs, ensuring you leave with actionable insights to drive impact. This session is your opportunity to see how Oracle continues to innovate and deliver value for utilities.</p> <p>Oracle Presenter: Brian Michel, Senior Group Product Lead, Oracle</p>	<p>Innovation Edge Track</p> <p>Room 403</p>
2:45pm – 3:15pm	<p>Break & Visit the Sponsor Solutions Gallery, Oracle Product Demos and Industry Suites Showcase</p>	<p>JW Grand Ballroom Foyer and Lone Star Foyer</p>
3:15pm – 4:00pm	<p>Innovative Solutions to Common Industry Challenges: How Organizations Are Maximizing Their Investment in Textura (1131)</p> <p>The construction industry is rapidly evolving, yet familiar challenges persist and are compounded as project size and complexity increase. In this dynamic panel session, hear directly from long-standing customers who have harnessed the power of Textura Payment Management to unlock new levels of efficiency. Learn about their innovative use of the platform and the practical strategies that drove tangible business benefits.</p> <p>Customer Presenters:</p> <ul style="list-style-type: none"> • Chai Nakka, Vice President and Treasurer, Turner Construction Company • Nate Ware, Accounting Manager, Turner Construction Company • Landon R. Gross, Manager Financial Systems, PCL Constructors Inc • Nichole Allen, Sr. Project Accountant, AUSTIN BRIDGE & ROAD • Dominique Gray, CPA, CCIFP, Controller, AUSTIN COMMERCIAL <p>Oracle Presenter: David Kelly, VP, Client Services, Oracle</p>	<p>CE Customer Success Track</p> <p>Room 301</p>
	<p>KPMG Partner Session</p> <p>From Insight to Impact: Leveraging AI in Project-Centric Organizations (1077)</p> <p>AI is revolutionizing project delivery. This session cuts through the hype to show how leaders can harness AI for unprecedented visibility, accelerated decision-making, and proactive risk management. We'll explore the proven strategies and real world high-impact use cases that successful organizations are using to drive real results. You'll walk away with a practical approach to integrate AI into the processes at project centric organizations, increase the likelihood of success for your AI initiatives, boost ROI, and unlock new levels of efficiency.</p> <p>Partner Presenters: Christopher McElroy, Managing Director; Chris Mash, Advisory, Manager, and Nick Yoko, Managing Director, KPMG LLP</p>	<p>CE Industry Insights Premier Track Sponsor</p> <p>Lone Star H</p>
	<p>Vertex Partner Session</p> <p>Transforming Finance and Operations with Oracle and Vertex (1091)</p>	<p>Intelligent Business Track Sponsor</p> <p>Lone Star B</p>

<p>Join us for an insightful conversation featuring a panel of experts from Berkshire Hathaway Energy and S&B Engineers and Constructors, Ltd., as they share their Oracle Finance and Operations transformation journeys. Hear how their adoption of Oracle Cloud ERP is enabling them to drive innovation, efficiency, and scalability across their organizations.</p> <p>Customer Presenters:</p> <ul style="list-style-type: none"> • Cheryl Crawmer, Senior Leader, Berkshire Hathaway Energy • Melanie Stratton, VP of Accounting Operations, S&B Engineers & Constructors Ltd. <p>Partner Presenters: Michelle Curry, Vertex Lead Consultant, and Marc Duclos, Sr. Global Director Strategic Partnerships, Vertex</p>	
<p>Product Strategy & Vision - Oracle Primavera Unifier (1122)</p> <p>Integrated project and asset lifecycle management with Primavera Unifier</p> <p>Join Oracle Construction and Engineering Product Strategy for an interactive Primavera Unifier roadmap session to learn how our development teams are leveraging Oracle Cloud Infrastructure, middleware, analytics, and AI technology to further automate and integrate processes and data from planning and construction through to operations and decommissioning. See what is coming in Primavera Unifier, including advancements in integrations with Primavera scheduling solutions and ERP systems.</p> <p>Oracle Presenters: Ray McEntee, Sr. Principal Product Manager, Kristin DeSha, Director - Product Management, and Ian Anthony, Sr Director Product Management, Oracle</p>	<p>CE Product Vision Track</p> <p>Room 304</p>
<p>The Oracle Customer Platform Vision (1102)</p> <p>This session covers Oracle’s strategy to bring together the capabilities of its customer platform into a single, unified application experience—built with Oracle’s Redwood design language. Attendees will see how the initiative builds on the strengths of Oracle’s Customer Information System (CIS), expanding the capabilities needed for today’s digital utility to improve service and support stronger customer engagement. We’ll share early prototypes, highlight key priorities for the initial release, and provide a look ahead what’s next on the roadmap.</p> <p>Oracle Presenters: Nam Nguyen, Director Product Management, Jen Lee, Senior Design Manager and Jameela Belyeu, Sr. Product Strategy, Oracle</p>	<p><i>Combined session</i></p> <p>Customer Engagement & Experience, Customer Service & Billing and Metering Tracks</p> <p>Lone Star D</p>
<p>Accenture Diamond Partner Session:</p> <p>Built to Scale: An Oracle-First Platform for Utility Growth and Acquisition (1076)</p> <p>Learn how Delta Utilities & Accenture partnered to implement an all-cloud Oracle-first solution (Fusion ERP/PPM, HCM, CCS, WACS, OFS, OIC Gen3, OCI) to stand up Delta’s business and technology across the enterprise. Delta Utilities is a new gas startup utility headquartered in New Orleans which completed its first of three acquisitions, first being Entergy’s gas business, which served over 204,000 customers. 1.2M customers are planned once all acquisitions are completed. Our Oracle implementation was a major undertaking, completed in under 17 months, including conversion from SAP systems.</p> <p>Customer Presenters: Mark Miko, Chief Information Officer and Jeremy Turner, Chief Activation Officer, Delta Utilities</p>	<p><i>Combined session</i></p> <p>Field Service, Utility Asset and Intelligent Business Tracks</p> <p>Lone Star E</p>

	<p>Partner Presenters: Jerry, Howell, Managing Partner and Ryan Sather, Managing Partner, Accenture</p>	
	<p>Empowering Utilities with Integrated AI-Driven Data Solutions on Oracle’s Cloud Infrastructure (1160)</p> <p>Oracle Agentic AI Architecture for utilities leveraging OUDI, Fusion, AI Autonomous Database 26ai, Oracle’s AI Data Platform (AIDP) bringing unified intelligence layer required for business. Also able to integrate the data across multi-cloud environments—including OCI, AWS, Azure, Google Cloud, and on-prem systems. AIDP helps utilities significantly reduce ingress and egress costs associated with moving data between systems.</p> <p>Oracle Presenter: Shiva Yerramsetty, Enterprise Architect, Oracle</p>	<p>Grid Management Track</p> <p>Lone Star G</p>
	<p>From Data to Decisions: Select AI Agent with RAG in Oracle Database 26ai (1029)</p> <p>We will demonstrate a solution that focuses on using Natural Language Query to retrieve information from secure and proprietary unstructured contents using Select AI Agent within Oracle Database 26ai and utilize vector capabilities, enabling developers to build an intelligent, secure, and enterprise-grade question-answering system. The agent will leverage Retrieval-Augmented Generation (RAG) to allow a Large Language Model (LLM) to generate accurate, context-aware responses derived exclusively from a confidential and proprietary knowledge base stored inside the database in vectorized format.</p> <p>Oracle Presenter: Digs Sengupta, Principal Cloud Architect, Oracle</p>	<p>Innovation Edge Track</p> <p>Room 403</p>
	<p>1+1 = 3 with Oracle Utilities Data Intelligence and Fusion Data Intelligence (1022)</p> <p>Utilities are under pressure to deliver faster insights, more connected experiences, and true operational agility. This session reveals how Fusion Data Intelligence (FDI) and Oracle Utilities Data Intelligence—each powerful on its own—become transformational when combined. Built on a common OCI foundation, these platforms seamlessly unify financial, customer, meter, and asset data, breaking down silos and enabling proactive, data-driven action. Join Oracle experts to discover real-world scenarios like revenue intelligence and asset optimization, delivering breakthrough outcomes for your utility, your customers, and your team. See why, with Oracle, 1+1 really can equal 3.</p> <p>Oracle Presenters: Jason Kriendler, Director Product Management, Mike Kumpula, Business Lead, and Kojo Quaye, Principal Product Strategy, Oracle</p>	<p>Intelligent Business Track</p> <p>Lone Star F</p>
	<p>Rethinking the App Stack in the Age of AI (1007)</p> <p>AI is reshaping the traditional app stack. This talk shows how each of the three layers is evolving in the age of AI:</p> <p>Data → semantic layer: ontologies and knowledge graphs Business → cognitive agents: goal planning and tool use with guardrails UI → dynamic UX: intent-driven flows and dynamically generated components</p> <p>Through examples and demos at each layer, we’ll show how these shifts enable AI-first application development—and how to start adopting them in real projects.</p>	<p>Innovation Edge Track</p> <p>Lone Star C</p>

	<p>Oracle Presenter: Ashish Agarwal, Sr. Director, Industry Labs, Oracle</p> <p>PwC Diamond Sponsored Session Scaling AI Together: Utilities, Construction, and the Data Center Race (1158)</p> <p>AI's explosive growth is transforming business models, creating new paths to differentiation, and driving unprecedented operational efficiency. Behind the scenes, demand for modern, AI-ready data centers is surging—forcing a rapid reshaping of industry ecosystems. In this panel, leaders from tech, utilities, and construction will share how they are partnering to deliver the next generation of data centers at scale—and how they're turning this inflection point into a once-in-a-lifetime growth opportunity.</p> <p>Customer Presenters:</p> <ul style="list-style-type: none"> • Chris Gorthy, Advanced Technology Core Market Leader for Mission Critical Projects at DPR Constructions • Laura Seals, Lead Commercial Operations Analyst, Alliant Energy, Data Center and Wholesale Services <p>Partner Presenter: Scott Strean, Partner, PwC</p> <p>Oracle Presenter: Josh Kanner, Senior Director, Product Management, Oracle</p>	<p>Innovation Edge Diamond Track Sponsor</p> <p>Lone Star A</p>
<p>4:15pm – 5:00pm</p>	<p>BHE Transforms Their Companies by Standardizing on Oracle ERP, Utilities, and Construction and Engineering Solutions (1123)</p> <p>Berkshire Hathaway Energy (BHE) is executing a multi-year initiative to standardize technology across its subsidiary companies using a consistent set of enterprise solutions. The program includes Oracle Fusion Cloud for back-office operations; Oracle Primavera Cloud and Primavera Unifier for capital planning, project delivery, and cost controls; and Oracle Utilities solutions to improve asset maintenance and help households reduce energy consumption. Oracle also provides Sustainment support across the full Oracle stack. Under a single, integrated governance model, Oracle delivers a unified platform and ongoing post-go-live support to simplify and streamline processes, strengthen Sustainment operations, and optimize outcomes for BHE and its 13 million customers—now and into the future.</p> <p>Customer Presenter: Drew Smith, Vice President of Applications, Berkshire Hathaway Energy</p> <p>Oracle Presenter: Joe Lupton, Senior Customer Advisor, Oracle</p>	<p><i>Combined session</i> CE Customer Success, Intelligent Business, CE Industry Insights and CE Product Vision Tracks Lone Star E</p>
	<p>Delivering Watt's Next: Road-Tested Tactics for Modern Energy Efficiency (1142)</p> <p>Residential profiles are growing more complex—evolving rates, electrification, solar—creating new segmentation and messaging challenges. We'll share cross-utility trends and common challenges we've seen arise and highlight how we continuously innovate our Energy Efficiency products to deliver energy savings, peak reduction, and engagement. We'll spotlight two utilities and their strategies to achieve persistent annual savings and load shifting outcomes thanks to the Opower behavioral solutions.</p> <p>Customer Presenter: David Pirtle, Senior Energy Efficiency Program Manager, Pepco Holdings, An Exelon Company</p> <p>Oracle Presenters: Pauline Marcou, Principal, Product Strategy, Opower Energy Efficiency and Matt Gerhardt, Senior Principal Product Manager,</p>	<p>Customer Engagement & Experience Track Lone Star F</p>

	<p>Oracle</p> <p>TMG Partner Session: Smarter Bills, Happier Customers: How AI is driving Customer Experience (1113)</p> <p>Customer Service and Billing play a pivotal role in shaping how individuals perceive and trust their Utility provider. This session will explore effective approaches for creating clearer and more intuitive billing experiences that help customers understand their charges, recognize where they can save, and easily access the information they are looking for. Attendees will gain insights from industry experts on how AI directly enhances customer experience by simplifying billing details, predicting common questions, and supporting faster, more personalized interactions across digital channels. Attendees can expect to leave with practical insights that strengthen customer satisfaction and improve overall billing performance.</p> <p>Customer Presenter: Sohail A. Moinuddin, Division Manager, IT Customer Solutions, WCCS Water</p> <p>Partner Presenter: Supriya Mukhapadhyay, Head of Product Strategy & Innovation, TMG</p> <p>From Planning to Execution: FFS in the Oracle Utilities Industry Solution Suite (1069)</p> <p>Join us for a guided, end-to-end walkthrough of the utility asset lifecycle and see how Oracle Fusion Field Service (FFS) brings planning to life as part of the Oracle Utilities Industry Solution Suite. In this live demo, we follow work as it is planned in Fusion Project Management (PPM), created in Oracle Utilities Work and Asset Cloud Service (WACS), supported by materials and financials in Oracle Fusion Cloud Supply Chain Management (SCM), and executed in the field through FFS. This session highlights how the Oracle suite works together as a unified solution, and why OFS is the execution engine that connects strategy and planning to measurable operational outcomes, all without diving into deep technical detail.</p> <p>Oracle Presenter: Viktoriya Feldman, Senior Principal Product Manager, Oracle</p> <p>How St Pete is Using What's Typically for Utilities for the Whole City (1031)</p> <p>The City of St. Petersburg is using Oracle WACS, which is predominantly used for utilities, as the enterprise Asset Management Information System (AMIS) for all City assets, and a pillar of our Capital Asset Management Plan (CAMP). The City charter establishes the purpose, vision, mission, and function of the CAMP. To ensure that residents are provided with services that are essential to their quality of life. The City's infrastructure & assets are critical in delivering these services. At the same time, many assets are reaching the end of their useful life. The AMIS will serve as a unified platform for managing capital assets citywide & will address total asset lifecycle management throughout a multi-phase project that began in 2024.</p> <p>Customer Presenter: Samantha Mooren, App Supp II, City of St Petersburg</p> <p>Abjayon Partner Session: Portland General Electric's Outage Management System Upgrade (1096)</p> <p>Join the discussion and weigh in on key challenges such as managing legacy integrations, mitigating upgrade risks, and maintaining service</p>	<p>Customer Service & Billing Track Sponsor</p> <p>Lone Star D</p> <p>Field Service Track</p> <p>Lone Star A</p> <p>Utility Asset</p> <p>Lone Star B</p> <p>Grid Management Track Sponsor</p> <p>Lone Star G</p>
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	<p>continuity during critical periods as we review real-world decision scenarios based on Portland General Electric's OMS upgrade. This session will foster peer learning and practical insight, while directly linking technical modernization decisions to improvements in outage response, reliability, and customer experience.</p> <p>Customer Presenters:</p> <ul style="list-style-type: none"> • Shalini Anbalagan, Director, Grid Technologies, Portland General Electric • Sharanya Ramani; Sr. Application Developer, Portland General Electric • Priyanka Katta; Sr. Application Developer, Portland General Electric <p>Partner Presenter: Himanshu Bari, Senior Director – AT/ OT Practice, Abjayon</p>	
	<p>Smart Water Metering: AMI Innovations, AI Use Cases, and Strategies for Water Utilities (1105)</p> <p>Discover the latest innovations and unique use cases shaping the future of metering for water utilities in this dedicated session. Explore current trends in Advanced Metering Infrastructure (AMI), best practices for smart meter rollouts, and how water utilities are leveraging cutting-edge AI solutions to enhance operations. Learn from real-world examples and expert insights into how new technologies are supporting water conservation, improving customer engagement, and enabling smarter, data-driven decision making.</p> <p>Oracle Presenters: Maria DeChellis, Global Industry and Customer Advisor, and Kevin Yordy, Director of Data Science Product Management, Oracle</p>	<p>Metering Track Lone Star C</p>
	<p>Transforming the Future: Southern Star Central Gas's Success Story (1017)</p> <p>Join us for an insightful panel discussion titled, Transforming the Future: Southern Star Central Gas Pipeline, Inc.'s Success Story with Oracle Fusion Applications." The panel will include how Oracle Fusion Applications have revolutionized the operational landscape at Southern Star. Hear directly from the director of IT, as well as the Directors of Enterprise Performance Management, Enterprise Resource Planning, and Supply Chain Management as they share their experiences, challenges, and innovative strategies that led to exceptional business transformation.</p> <p>Customer Presenter: Trent Thomas, Leader, IT Applications, Southern Star Central Gas Pipeline</p>	<p>Intelligent Business Track Room 301</p>
	<p>Smarter Field Ops: Oracle GenAI for Energy & Water Utilities (1027)</p> <p>This presentation & demo showcases how Oracle Cloud Infrastructure (OCI) Agentic AI combines OCI RAG Chat Agents, OCI Vision, and OCI Speech to assist field workers in the Energy and Water Utilities industries. The solution acts as an intelligent field copilot, delivering real-time, context-aware guidance using asset documentation, safety procedures, IoT data, and historical maintenance records. Field crews can use voice and images to identify equipment, detect anomalies, validate safety compliance, and receive step-by-step repair instructions. Agentic workflows correlate visual insights, sensor data, and predictive</p>	<p>Innovation Edge Track Room 403</p>

	<p>models to accelerate maintenance, improve safety, reduce outages, and enhance customer service.</p> <p>Oracle Presenters: Ashish Sohane, Director of Cloud Engineering, and Nabil Nawaz, Master Principal Cloud Architect, Oracle</p>	
	<p>Crusoe’s Energy-First Hyperscale AI Factories Deliver Advanced Infrastructure Leveraging Sustainable, Efficient Power (1163)</p> <p>To manage these large-scale projects being built across multiple states, Crusoe identified the need for best practice processes to maintain control, enhance collaboration, and ensure project delivery meets rigorous standards. Discover the unique challenges of constructing and maintaining data centers and how Crusoe leverages Oracle Primavera Cloud to optimize scheduling—including critical path method (CPM), task management, and resource allocation—across multiple prime and subcontractors to meet the scale of each project.</p> <p>Customer Presenter: Jeff Ivey, VP Data Center Construction, Crusoe</p>	<p>CE Product Vision Track</p> <p>Room 304</p>
5:30pm – 7:00pm	<p>Welcome Reception: Join us on the Pool Deck and immerse yourself in the Austin culture! This will be an amazing evening filled with plenty of food and drinks. Dress casual!</p> <ul style="list-style-type: none"> • Live music, good vibes: enjoy the Jordan Mathew Young Band, proudly sponsored by CMC Project Solutions. • A Texas-style toast starts here: bourbon tastings at the KPMG station. • Alithya invites you to make your mark—custom brand a leather item and take home a keepsake. • Espresso yourself: try the Vertexpresso Martini, courtesy of Vertex. • Ready for a little agave adventure? Join Accenture at the margarita sampler station. • Unplug and enjoy—live cigar rolling, hosted by Paymentus at the cabana. 	Level 5: Pool Deck

Tuesday, April 14th

TIME (CENTRAL)	TRACK	LOCATION
7:00am – 4:00pm	Registration	JW Grand Ballroom Foyer
7:00am – 8:15am	Breakfast	Lone Star Foyer – Level 3
8:30am – 9:30am	<p>Opening Session: Empowering Resilience: Celebrating our Customers (1154)</p> <p>Master of Ceremonies: Mark Webster, Infrastructure Industries Global Sales, Oracle</p>	JW Grand Ballroom
9:30am – 10:00am	Break & Visit the Sponsor Solutions Gallery, Oracle Product Demos and Industry Suites Showcase	JW Grand Ballroom Foyer and Lone Star Foyer

<p>10:00am – 10:45am</p>	<p>Broadpin Partner Session: When Projects Run the Business: Reimagining ETO with Oracle Primavera Cloud at the Core (1025)</p> <p>Powell Industries and other ETO organizations are redefining Intelligent Business Operations by placing project schedules—not financial transactions—at the center of execution. See how Powell uses Oracle Primavera Cloud as the operational heart of the business, driving routing, operations, and supply chain activity across Oracle ERP and Supply Chain Management. Oracle Primavera Cloud's real-time schedules shape material planning, engineering assignments, and manufacturing sequences to create a project driven digital plan. time schedules shape material planning, engineering assignments, and manufacturing sequences to create a project-driven digital plan.</p> <p>Customer Presenter: Michael Kendrick, Enterprise Application Manager, Powell Industries Partner Presenter: Andrew Kraft, Sales Director, Broadpin Oracle Presenter: Mark Hinnenkamp, Channel Sales Director, Oracle</p>	<p>CE Customer Success Track Sponsor</p> <p>Lone Star E</p>
	<p>Turning Ideas into Energy...How Ameren Powers Performance Improvements with an Enterprise Oracle Platform (1138)</p> <p>In this session, you will learn how Ameren Corporation identifies and executes opportunities to improve project and enterprise performance. Starting with capital planning and progressing through project delivery, and throughout operations, this session will explore how thoughtful software deployment has improved efficiency and service levels. Learn how Ameren has standardized on integrated processes and systems across their divisions to improve consistency, predictability, and performance. Attendees will also learn about the scoping, execution, and outcomes of Ameren’s “Oracle to the Cloud” initiative as well as perspectives on emerging challenges and how Ameren will tackle them.</p> <p>Customer Presenter: Alyssa Allaria, Senior Director, Shared Services, Transformation and Continuous Improvement, Ameren</p> <p>Oracle Presenter: Dave Bullard, Industry and Business Value Team Lead, AMER, Oracle</p>	<p>CE Industry Insights Track</p> <p>Lone Star H</p>
	<p>Enterprise-Grade AI: Go Beyond Chat and Automation in Textura (1135)</p> <p>AI in construction payments must do more than automate. In this session, we’ll explore how Oracle applies responsible, enterprise-grade AI principles to Textura, including ethical AI practices, human-in-the-loop design, and transparent, explainable outcomes that drive financial project decisions.</p> <p>Oracle Presenters: Kristin Jolda, Principal Product Manager, and Matt Budzik, Director Software Development, Oracle</p>	<p>CE Industry Insights</p> <p>Lone Star A</p>
	<p>Product Strategy & Vision - Oracle Aconex (1124)</p> <p>Join us in this session to see how Aconex is improving project collaboration with key new capabilities. With a focus on AI, improved user experience and connected data.</p> <p>Oracle Presenters: Andrew Carlson, Director - Product Management, and Von Rhea, Group Vice President, Product Development, Oracle</p>	<p>CE Product Vision Track</p> <p>Room 304</p>
	<p>Agentic AI for Customer Self-Service: Instant Answers, Happier Customers (1114)</p>	<p>Combined session</p> <p>Customer Engagement &</p>

<p>In the rush to automate customer experience, the gap between simple chat interfaces and true problem-solving remains wide. This session explores the development of an Agentic Self-Service Platform designed to bridge that gap by functioning as a central reasoning engine rather than a basic chatbot. We will detail the integration of a core AI Agent with CCS (Customer Communication Services) and Opower, creating a unified ecosystem capable of executing complex tasks across disparate systems. Grounded in rigorous UX Research, this project demonstrates how to translate user mental models into a structured logic layer that guides the agent's decision-making. By simulating high-value support interactions, the platform is engineered to proactively intercept and resolve complex inquiries, with the goal of significantly reducing the volume of high-cost calls to the center.</p> <p>Oracle Presenters: Erik Hobbie, Product Manager and Karina van Schaardenburg, Director, Design and Research (Opower), Oracle</p>	<p>Experience and Customer Service & Billing Lone Star D</p>
<p>Connected Reliability: Mastering Customer Emergencies with CCS, WACS, and OFS (1057)</p> <p>Experience a live, end-to-end demonstration of the "Connected Reliability" model using Oracle Utilities CCS, WACS, and OFS. We will simulate a high-stakes customer call-in emergency to showcase how seamless integration between customer service, asset management, and field operations ensures public safety and regulatory compliance. Witness the automated workflow from the initial CSR service call to immediate technician dispatch and the triggering of repair workflows based on field-captured data. We will highlight how WACS enforces compliance through automatic processing and provides real-time visibility to the CSR, concluding with analytics that drive strategic asset insights and a sustainable culture of reliability.</p> <p>Oracle Presenter: Chad Johnson, Asset Reliability, Oracle</p>	<p><i>Combined session</i> Utility Asset and Field Service Lone Star B</p>
<p>Grid Management Customer Panel (1097)</p> <p>Hear fellow OT customers from SDGE, Dominion, Firster Energy and Cobb EMC as they discuss their journeys with NMS, how they manage their interfaces, and how they see their NMS solutions evolving in the future.</p> <p>Customer Presenters:</p> <ul style="list-style-type: none"> • Kevin Hawrylak, Manager - ADMS Systems, FirstEnergy • Joshua O'Connell, ES & Grid Ops Eng Assoc II Electric Distribution Operations, San Diego Gas & Electric • Faby Helme, Manager – Electric Distribution Technical Application and Business Support, Dominion Energy Virginia <p>Oracle Presenters: Arun Nimmala, Global Head OT Solutions and Mike Langford, Director, NMS Product Development, Oracle</p>	<p>Grid Management Track Lone Star G</p>
<p>Meters from the cloud - Live Utility SaaS Meter Panel (1106)</p> <p>Customers live on Oracle Utilities Meter SaaS share insights on how being on SaaS (and technology being current) positions them to drive the business more proactively. Come hear how addressing data problems early in the life cycle drives efficiencies downstream. They will share considerations to customizations, planning and taking SaaS updates, impacts to testing, adopting new features as well as look the future with AI and machine learning.</p> <p>You'll see the question on the slide, but you'll have to join us to hear their incredible answers!</p> <p>Attendees can expect to leave with practical insights of moving to SaaS and energized at a new way to look at their business.</p>	<p>Metering Track Lone Star C</p>

	<p>Customer Presenters:</p> <ul style="list-style-type: none"> James Moore, Smart Grid Systems Manager, Lakeland Electric Shari Mydske, CIS Operations Manager, City of Seattle <p>Oracle Presenters: Cathy Vollmer, Oracle Customer Success Manager, and Ha Bui, Sales Consulting, Oracle</p>	
	<p>CPS Energy's Journey to the Cloud - Progress to date (1042)</p> <p>Leading a successful cloud transformation requires strong change management, especially before go-live. This customer discussion features CPS Energy sharing their journey to the cloud thus far, from initial software selection through the design phase and including staffing, training, workshops and implementation activities. CPS Energy will discuss how the customer has approached change management, engaged stakeholders, simplified and redesigned processes, and focused on delivering business value throughout design.</p> <p>Customer Presenters:</p> <ul style="list-style-type: none"> Evan O'Mahoney, CIO and Executive Sponsor, CPS Energy Danny Canchola, Supply Chain Capability Group Lead, CPS Energy Kirby Fogel, Sr. Dir ERP Transformation, CPS Energy <p>Oracle Presenter: Stephanie Mitchell, Industry Sales Executive, Utilities, Oracle</p>	<p>Intelligent Business Track</p> <p>Room 301</p>
	<p>Infosys Sponsored Session</p> <p>Infosys - AIDP for Utilities: Enabling AI Use Cases Across the Enterprise (1086)</p> <p>Infosys and Oracle will showcase how the AI Data Platform (AIDP) empowers utilities to accelerate AI adoption across grid operations, customer engagement, and Back Office functions. AIDP unifies AMI, SCADA, DER, outage, billing, IoT, and customer data with built in governance, ML lifecycle management, vector search, and integrated GenAI services. This enables high value use cases such as predictive maintenance, load and DER forecasting, anomaly detection, transformer health insights, revenue assurance, billing accuracy, workforce optimization, and automated service workflows.</p> <p>Infosys Presenter: Matthew Lenzini, Partner – Business Consulting, Infosys</p> <p>Oracle Presenter: Ashish Sohane, Director Data Platform Engineering, Oracle</p>	<p>Innovation Edge Track Sponsor</p> <p>Room 403</p>
	<p>Instant Impact: Accelerating Enterprise SaaS with Self-Service Control (1082)</p> <p>Oracle Utilities is bringing more automation and self-service to your cloud experience—fully aligned with the latest OCI platform and console capabilities. Join us to discover how the Cloud Service Console empowers you to manage environments and streamline administrative tasks. We'll also share a sneak peek at exciting new admin features coming soon.</p> <p>Oracle Presenter: Kashif Qureshi, Senior Principal Product Manager, Oracle</p>	<p>Innovation Edge Track</p> <p>Lone Star F</p>
11:00am – 11:45am	<p>Upgrade Project Information Management to Power Confident Collaboration (1132)</p>	<p>CE Customer Success Track</p>

<p>In engineering and construction projects, effectively managing contractual collaboration involving large volumes of information can be a tall order. As documents and communications multiply, the potential for confusion, errors, delays, and disputes grows. In this session, customers will explore how they have improved information management and collaboration with Oracle Aconex, helping to ensure teams have easy access to the right information to work confidently, while streamlining and accelerating key processes such as document and drawing reviews and RFIs, while gaining critical traceability across project info and correspondence. Join us to learn how Aconex benefits all project participants through greater efficiency, clarity, and data protections throughout project collaboration.</p> <p>Customer Presenter: Stephanie Davis, Document Control Manager, Gulf Companies</p> <p>Oracle Presenters: David Mallow, Senior Solution Engineer, and Craig Stavert, Vice President, North America Sales, Oracle</p>	<p>Lone Star E</p>
<p>Excellence in Operations - Northwell Health Integrates Systems to Improve Data Integrity, Insights and Performance (1164)</p> <p>Northwell Health’s Facilities Services Systems Management & Data Analytics Team is relentlessly focused on achieving unparalleled operational excellence and enabling strategic decision-making across their enterprise. Their vision is to empower every user with intelligent, seamlessly integrated systems and transparent, comprehensive, high-integrity data in order to deliver efficient, high-quality, and cost-effective project execution, facilities management, and operations to support the advancement of patient care and elevate the overall patient experience. Northwell will share their process and data journey, including implementation of Oracle Primavera Cloud, Primavera Unifier and Oracle Integration Cloud as the fabric to connect their project solutions to their Oracle ERP.</p> <p>Customer Presenters:</p> <ul style="list-style-type: none"> • Giampolo Rivera, Director, IT&S Process Management, Northwell Health • Sahil Shah, Senior Manager - Digital Transformation & Process Controls, Northwell Health <p>Oracle Presenter: Kristin DeSha, Director of Product Management, Oracle</p>	<p>CE Customer Success Track Lone Star F</p>
<p>Argano/Gaea Partner Session Why Unified Data is Key to Advanced Work Packaging - and How to Get It Right (1139)</p> <p>Advanced Work Packaging (AWP) has revolutionized project execution by structuring work into manageable, efficient packages that enhance collaboration and transparency across project phases. Leveraging Oracle’s Unifier as the central data platform, this presentation explores a robust, integrated AWP solution—demonstrating how Unifier facilitates comprehensive work package management from engineering through commissioning. A key focus is on seamlessly integrating Building Information Modeling (BIM) models to visualize work packages spatially, track progress, and manage dependencies in real time. Attendees will learn how linking BIM-enabled work package data to commissioning activities streamlines handover processes, improves accuracy, and ensures traceability of deliverables. The session includes practical examples, showing how the Unifier-BIM-Commissioning ecosystem enhances visibility, accountability, and project outcomes, while supporting digital transformation initiatives in the construction and asset lifecycle.</p>	<p>CE Industry Insights Track Sponsor Lone Star H</p>

<p>Customer Presenters:</p> <ul style="list-style-type: none"> • Andrew Rachel, Director of R&D, Tracker Technologies • Ricky Ehrgott, CEO, Tracker Technologies • Jason Rheams, President, IMS <p>Oracle Presenters: Joe Castner, GVP, Global Ecosystems, and Paul Cho, Principal Sales Consultant, Oracle</p> <p>Partner Presenters: Sury Balasubramanian, CEO, Gaea Global, and David Spaker, Engagement Manager, Argano</p>	
<p>Product Strategy & Vision - Oracle Construction & Engineering Intelligence (1121)</p> <p>Join to explore the future of AI in Oracle’s construction and engineering intelligence products—spanning analytics, descriptive, and advisor, predictive capabilities. I’ll highlight how cutting-edge AI is transforming project decision-making, risk mitigation, and operational efficiency. Plus, get an exclusive overview of Oracle’s comprehensive AI strategy shaping tomorrow’s industry solutions.</p> <p>Oracle Presenters: Josh Kanner, Sr. Director - Product Management, and Dmitry Grenader, Director - Product Management, Oracle</p>	<p>CE Product Vision Track</p> <p>Room 304</p>
<p>No Customer Left Behind: Affordability Strategies That Meet Customers Where They Are (1116)</p> <p>Energy and Water companies are evolving how they support financially vulnerable customers—combining empathy, program innovation, policy revisions, and data-driven decisioning to improve customer outcomes while reducing arrears. In this session, affordability leaders share what’s working in the field: outreach approaches that build trust, program and payment options that reflect real customer circumstances, and the analysis used to target assistance effectively and measure impact. Join these “affordability pioneers” for practical ideas you can take back to your organization—so you can strengthen engagement, improve collections outcomes, and deliver on the commitment: No Customer Left Behind.</p> <p>Customer Presenters: Blanca Barajas, CCFS Manager, Business Support, Las Vegas Valley Water District, Amy Day, Manager of Revenue Management, Lubbock Utilities, and Antoya Debarros, Dept Manager, Con Edison of New York</p> <p>Oracle Presenters: Maria DeChellis, Global Industry Specialist, and Jameela Belyeu, Sr. Product Strategy, Oracle</p>	<p><i>Combined session</i></p> <p>Customer Engagement & Experience and Customer Service & Billing</p> <p>Lone Star D</p>
<p>OFS at BHE: Keeping Field Work Moving and Connected to the Back Office (1075)</p> <p>Discover how BHE, a leading energy provider, modernized its operations through the integration of Oracle’s Field Service suite. By connecting Field Service, HR, Finance and Supply Chain data, teams get what they need faster and spend less time chasing details. This solution allows for real time updates, better scheduling, and smarter deployment resources. Allowing people to use trusted data to support day-to-day work. The result: smoother operations, fewer manual steps, and lower overall costs—helping our field groups stay productive and aligned with the technology that supports them.</p>	<p>Field Service Track</p> <p>Lone Star A</p>

	<p>Customer Presenter: Austin Kitchen, Director, Work Management, Berkshire Hathaway Energy</p> <p>Oracle Presenter: David Souza, Consulting Technical Manager, Oracle</p>	
	<p>Disruption to Continuity: Oracle Cloud Go-Live in the Midst of a Cyberattack (1059)</p> <p>When a citywide cyberattack disrupted nearly all on-premise systems, the City of St. Paul faced an unprecedented challenge in the final stages of implementing Oracle Work and Asset Cloud Service. Rather than pause, City leadership and Oracle Consulting made a decisive move to accelerate go-live on Oracle Cloud, restoring critical work and asset management operations. This session shares how a production-ready UAT environment, disciplined testing and data migration, and rapid training and hyper care enabled a successful go-live during a cyber crisis—demonstrating how Oracle Cloud SaaS can turn disruption into operational continuity.</p> <p>Customer Presenters: Andy Knuth, Project Manager, City of St. Paul and Chris Martinson, Technical Services Manager, City of St. Paul</p> <p>Oracle Presenter: Craig Kunzel, Energy and Water Delivery Manager, Oracle</p>	<p>Utility Asset Track</p> <p>Lone Star B</p>
	<p>SCADA Commissioning (1101)</p> <p>The process for commissioning new devices in Flex SCADA allows for quick configuration and commissioning of SCADA devices within NMS. We will look at the range of options available to get new SCADA devices and their configurations into NMS, commission them, and then control them.</p> <p>Oracle Presenter: Paul Westwater, Principal Grid Product Manager, Oracle</p>	<p>Grid Management Track</p> <p>Lone Star G</p>
	<p>Ask the Experts: Solving Utilities' Biggest Challenges with Innovation and Best Practices (1107)</p> <p>Join our "Ask the Experts" panel for a concise, interactive discussion on today's most pressing business and operational challenges in the utilities sector. Industry leaders will explore effective strategies for cost reduction, exception management, field work optimization, billing simplification, and addressing unique needs of electric, water, and gas customers. Additional topics include AMI deployment, data analytics, project planning for SaaS migrations, and best practices for utilizing advanced technologies such as AI and ML. Bring your key questions and gain valuable insights and recommendations to drive efficiency and innovation in your organization.</p> <p>Customer Presenter: James Moore, Smart Grid Systems Manager, Lakeland Electric</p> <p>Partner Presenter: Tyler Hammett, Director Solution Delivery, Red Clay Consulting</p> <p>Oracle Presenters: Layne Nelson, Product Management; Parth Singh, Delivery Manager; Ha Bui, Sales Consulting, Oracle</p>	<p>Metering Track</p> <p>Lone Star C</p>
	<p>HURON Partner Session:</p> <p>Beyond the PMO: How a Digital Transformation Office Drives Agility at Duquesne Light Company (1070)</p> <p>Utilities face rising load growth, capital costs, and workforce churn while still needing predictable, audit ready delivery. In this session, DLC</p>	<p>Intelligent Business Track Premier Sponsor</p> <p>Room 301</p>

	<p>shares how it replaced a traditional PMO with a Digital Transformation Office (DTO) that links strategy to execution. You'll learn how four components—TMO, PMO, OCM, and BPM—operate as one system to drive value, align leaders, standardize processes, and keep backoffice modernization grounded in real utility operations.</p> <p>Customer Presenter: Ashley Nayden, Controller, Duquesne Light</p> <p>Partner Presenters: Bianka Shah, Managing Director - Organizational Change Management, Huron and Rey Mendez, Senior Director, Huron</p>	
	<p>Enterprise SaaS - Leveraging OCI Logging & Monitoring for Performance Analysis (1083)</p> <p>Oracle Utilities Enterprise SaaS is plugged into the OCI Console and OCI tooling. Join us to understand how your Enterprise SaaS applications can emit log and metric data directly to OCI Logging, OCI Monitoring and OCI CloudGuard and how to use OCI tools perform complex performance and troubleshooting analysis of your integration, online and batch processing logic.</p> <p>Oracle Presenter: Kashif Qureshi, Senior Principal Product Manager, Oracle</p>	<p>Innovation Edge Track</p> <p>Room 403</p>
11:45am – 1:00pm	Lunch	JW Grand Ballroom
1:00pm – 1:45pm	<p>Gain the Benefits of Full Lifecycle Project, Asset, and Operations Management (1140)</p> <p>Few industries are more complex than utilities and effectively managing that complexity requires a skilful approach. Connecting, streamlining, and automating the many processes that span the full asset lifecycle – spanning capital planning, project execution and operations – can help eliminate or at least mitigate key challenges. These include siloed systems, time lag, data loss, and even service disruptions. This session will explore Oracle's complete utilities technology ecosystem, examining how a holistic approach to enterprise resource planning, project delivery, and asset management helps organizations achieve efficiency, transparency and performance across their operations.</p> <p>Customer Presenter: Raj Pudukottai, Supervisor of Design Technology - Engineering Dept., Los Angeles County Sanitation Districts</p> <p>Oracle Presenters: Dave Bullard, Industry and Business Value Team Lead, America, and Maria DeChellis, Global Industry Specialist, Utilities, Oracle</p>	<p><i>Combined session</i></p> <p>CE Customer Success and CE Industry Insights Tracks</p> <p>Lone Star E</p>
	<p>Product Strategy & Vision - Oracle Primavera Cloud Portfolio Management & Capital Planning (1126)</p> <p>Oracle Primavera Cloud Capital Planning and Portfolio Management</p> <p>Join us to understand the power of flexible, centralized Capital Planning to help identify, prioritize, and select the projects that both align with your organization's strategic goals and initiatives; fit within your budget; and optimize use of key resources. We'll review the capabilities of this proven solution, integrations with Primavera Unifier, as well as discuss the new developments in features and functionality. We'll be joined by Michael Boyer from Project Technology Group who will discuss specific customer implementations.</p> <p>Oracle Presenters: Amy Blake, Sr. Principal Product Manager, and Kristin DeSha, Director - Product Management, Oracle</p>	<p>CE Product Vision Track</p> <p>Lone Star H</p>

<p>Affordability Beyond Vulnerable Customers: A Layered Approach to Predict, Prevent, and Personalize Outreach for Every Customer (1146)</p> <p>Affording and managing utility bills affects every customer segment. Bill stress can hit any income level, so the shift to proactive, data-driven engagement is critical. In this session, we'll show what works at scale through high bill alerts and personalized outreach that drives timely self-service and guides customers to relevant programs, including billing programs, financial assistance, and rate adoption. You'll hear from utilities such as Eversource in how they use predictive analytics, user-tested messaging, and personalized digital journeys to support their affordability goals. We'll also share what we are building next, including payment deep linking to make it easy for customers to make payments on their bill.</p> <p>Customer Presenter: Michelle Rogers, Digital Customer Engagement Manager, Eversource</p> <p>Oracle Presenters: Jameela Belyeu, Product Strategy Manager and Lonny Blumenthal, Senior Principal Product Manager, Oracle</p>	<p>Customer Engagement & Experience Track</p> <p>Lone Star F</p>
<p>AI Call Center Automation (1117)</p> <p>Utility companies face unprecedented demands, higher customer expectations, regulatory complexity, and pressure for cost efficiency. In this session, discover how next-generation AI is transforming inbound customer interactions through Oracle's call summarization and call tagging solutions. Learn how these features automatically capture call details and intelligently classify interactions. Empowering agents, especially new hires, to respond with greater accuracy and improve service consistency. Discover real-world benefits for both front-line staff and call center leadership and see the Redwood-inspired design journey that shaped this game-changing innovation.</p> <p>Oracle Presenter: Angela Brown, Senior Principal Product Manager, Oracle</p>	<p>Customer Service & Billing Track</p> <p>Lone Star D</p>
<p>Improving Field Service Using "Where's my Tech" Functionality in OFS (1090)</p> <p>This session will explore how Toronto Hydro is transforming customer engagement and field operations through real-time technician tracking capabilities. By leveraging the "Where's My Tech" feature within Oracle Field Service, Toronto Hydro aims to significantly increase appointment visibility and awareness for customers, reducing the need for time-consuming manual outbound call reminders, currently averaging 200 per week for AMI 2.0. Ultimately, this approach supports the modernization of customer experience, aligning appointment scheduling and communications with the digital expectations of today's consumers.</p> <p>Customer Presenter: Christina Lima, Manager, Billing Data Management, Toronto Hydro</p>	<p>Field Service Track</p> <p>Lone Star A</p>
<p>Anticipate, Assess, Act: Proactive Asset Management (1067)</p> <p>In today's rapidly evolving landscape, electric utilities face unprecedented risks that demand innovative solutions. This presentation showcases how Tri-State is leading the way in proactive asset management by harnessing the power of Oracle's WACS, OUAV and OFS platforms, alongside other advanced inspection technologies. Through real-time data analysis, strategic forecasting, and cutting-edge inspection methods, Tri-State is transforming its ability to anticipate</p>	<p>Utility Asset Track</p> <p>Lone Star B</p>

	<p>threats and assess vulnerabilities. These forward-thinking strategies empower the organization to respond swiftly to wildfire risks, optimize long-term capital planning, and strengthen resilience against procurement challenges facing our industry.</p> <p>Customer Presenter: John Hansen, Senior Manager Asset Management, Tri-State Generation and Transmission</p>	
	<p>Under The Magnifying Glass: How FLISR and Powerflow Exposed our Hidden Grid Realities (1161)</p> <p>Hear about Toronto Hydro's FLISR and Powerflow implementation and the lessons learned from these applications not strictly being about the software but the integrity of the ecosystem supporting it. While FLISR is often celebrated for reducing SAIDI and SAIFI, its true value at our utility emerged as a "magnifying glass" that identified our underlying foundational gaps.</p> <p>Customer Presenters: Naeem Modhi, Title: Senior Manager – Grid Operations Engineering & Event Management, and Leon Nishan, SCADA Engineer, Toronto Hydro</p>	<p>Grid Management Track</p> <p>Lone Star G</p>
	<p>Top 10 Metering trends to unlock value from AMI data (1108)</p> <p>Join us to help shape the future Metering roadmap and unlock greater value from AMI data. This session will explore emerging use cases— including GenAI-driven To-Dos, smarter meter operations management, and grid operations insights derived from AMI data— along with other leading trends in the AMI landscape. We'll bring a global perspective and a long-term view to inform priorities, investments, and next steps.</p> <p>Oracle Presenters: Sandro Belvisi, Product Strategy and Tom Eyford, Global Industry and Customer Advisor, Oracle</p>	<p>Metering Track</p> <p>Lone Star C</p>
	<p>Pattern Energy Asset Maintenance Solution (1050)</p> <p>To support Pattern Energy's ever-growing Wind turbine and Balance of Plant maintenance solution needs, Pattern collaborated with Deloitte to implement Oracle Fusion Cloud and Fusion Field Service. This implementation helped Pattern address disparate systems, standardized inconsistent processes, reduced paper-based documentation and enhanced the overall user digital experience. With the help of Oracle Maintenance, Quality and Fusion Field service Pattern has achieved a fully integrated solution for the end users.</p> <p>Customer Presenters: Brad Summers, Director, EAM Applications and Amanda Bosquez, Manager, Software Support, Pattern Energy</p> <p>Deloitte Partner Presenters: Mike Anderson, Manager and Fusion Field Service Project Lead and Larry Zuccato, Sr. Manager, Deloitte</p>	<p>Intelligent Business Track</p> <p>Room 301</p>
1:00pm – 3:00pm	<p>Workshop</p> <p>Interactive Agentic AI Workshop: Reimagining our Work Experience with AI Agents (1095)</p> <p>This interactive workshop will immerse participants in the transformative potential of AI agents in the utility industry. Attendees will witness demonstrations highlighting the practical capabilities of advanced AI agents.</p>	<p>Innovation Edge Track</p> <p>Room 304</p>

	<p>Following these demonstrations, participants will engage in a collaborative ideation session designed to spark creativity and develop innovative, actionable AI agent use cases tailored to their organization’s unique needs. This workshop empowers industry professionals to envision and implement practical AI strategies that drive efficiency, productivity, and competitive advantage in their daily work.</p> <p>Oracle Presenters: Ashish Agarwal, Senior Director, Innovation Lab, Kim Grego, Product Marketing, Jessica Zhu, Data Science Manager and Shreya Krishan, Sr. Product Manager, Oracle</p>	
2:00pm – 2:45pm	<p>The Data, Insights, and AI Journey - Improving Project Outcomes and Asset Performance (1133)</p> <p>Hear from Turner & Townsend and Burns & McDonnell on how they’re working with clients to strengthen data integrity, generating better insights, and applying AI to drive measurable improvements across core functions like cost and schedule management. Discover how standardizing processes, unifying data, and adopting proven AI capabilities can enhance decision-making—improving project performance, streamlining operations, and extending asset life across industries. The Oracle Cloud Infrastructure (OCI) AI team will also share how they’re building AI technology designed to support industry solutions, including Construction and Engineering. Walk away with real-world strategies and best practices to improve budget and schedule adherence, reduce waste, and increase safety.</p> <p>Customer Presenters:</p> <ul style="list-style-type: none"> • Porsche Townsend, PMIS & Technology Implementation Lead, Burns & McDonnell • Ellie Kretinin, Oracle Solutions Lead, Turner & Townsend <p>Oracle Presenters: Josh Kanner, Sr. Director Product Management and Holly Watson, Senior Principal Product Manager, Gen AI and Agent Platform, Oracle</p>	<p><i>Combined session</i> CE Customer Success and CE Industry Insights Tracks</p> <p>Lone Star E</p>
	<p>Product Strategy & Vision - Oracle Primavera Cloud (1127)</p> <p>Learn about OPC's longer-term vision and strategy, including but not limited to AI. Review near-term roadmap details and provide feedback on future enhancements that the OPC product team should consider for the future.</p> <p>Oracle Presenters: Chad Wattendorf, Director - Product Management; Janyce Page, Principal Product Manager; and Ian Anthony, Sr Director Product Management, Oracle</p>	<p>CE Product Vision Track</p> <p>Lone Star H</p>
	<p>The Power of Persuasion: The Role of Human Behavior in Virtual Power Plants (1143)</p> <p>With growing load and increasing costs, utilities are exploring every source of demand flexibility.</p> <p>In this session we’ll highlight the under-appreciated role of human behavior in the effectiveness of Virtual Power Plants and Demand Response programs. Learn about proven behavioral methods and programs that utilities are using to achieve scaled, cost-effective peak reduction alongside big customer engagement and program retention benefits (including with device-based programs). We’ll also preview what’s next with popular solutions like Behavioral Demand Response, Peak Time Rebates, EV load shifting, and device control orchestration.</p>	<p>Customer Engagement & Experience Track</p> <p>Lone Star F</p>

	<p>Customer Presenters: Alero Moju, Supervisor for Energy Efficiency, Pacific Gas and Electric Company, and Jonathan Tijerina, Vice President of Corporate Development, CPS Energy</p> <p>Oracle Presenters: James Giampietro, Director, Product Strategy, and Matt Gerhardt, Senior Principal Product Manager, Oracle</p>	
	<p>PG&E's Complex Billing Journey: Powered by Data Visualization Best Practices (1119)</p> <p>PG&E, with Oracle Consulting Services, used data visualization to accelerate delivery of a modern cloud-based billing platform to replace a legacy system and support complex rate structures. By embedding Oracle Utilities Analytics Visualization (OUAV) and BI Publisher from solution design through post-go-live support, the team improved transparency, sped approvals, and increased stakeholder confidence. See practical examples, including how PG&E simplified highly complex net metering scenarios spanning hundreds of linked accounts. Learn best practices for incorporating visual data modeling into design walkthroughs and how visual insights enabled faster monitoring, proactive decision-making, coordinated risk mitigation, quicker issue resolution, lower costs, and stronger cross-functional collaboration.</p> <p>Customer Presenter: Matthew Workman, Senior Manager Complex Billing and Billing Modernization, PG&E</p> <p>Oracle Presenters: Nanette Evangelista, Consulting Solution Director, and Parth Singh, Consulting Services Solution Architect, Oracle</p>	<p>Customer Service & Billing Track</p> <p>Lone Star D</p>
	<p>Old Ways, New Tools: Implementing OFS Application Adoption (1073)</p> <p>As Tri-State looks forward, it recognizes the need to have more integrated systems that provide better insight into long-term decision-making and planning. As the company transitions to adopt Oracle products, like the OFS application, into its everyday operations to achieve these goals, those dedicated employees face the challenging hurdle of learning how to use these new tools to do business in a different but more beneficial way. Through in-person training, my team has been able to provide a quality adoption experience for employees learning how to use OFS and other Oracle applications. We also have been able to configure OFS to better suit the needs of our users and company based on feedback made by our users.</p> <p>Customer Presenter: Alex Smith, Work and Asset Data Analyst II, Tri-State Generation</p>	<p>Field Service Track</p> <p>Lone Star A</p>
	<p>Anaheim Public Utility's Journey from Fragmented Systems to Integrated Asset Management with WACS & OFS (1049)</p> <p>Anaheim Public Utilities partnered with Red Clay to modernize operations by upgrading from WAM v1.9 to the WACS and OFS platforms, introducing foundational asset management and OFS use cases that are new to their utility operations. Phase I went live in January 2026, delivering an initial asset hierarchy and centralized asset visibility, an introduction of unitized work, a reworked regulatory accounting framework, streamlined timekeeping, and a refreshed Compatible Units library—reducing reliance on spreadsheets and improving accountability. APU is well-positioned for future enhancements, such as preventive maintenance and inspections, which will drive efficiency and operational maturity across water and electric departments.</p> <p>Customer Presenters: Hans Neilsen, IT Manager, Technology and Mary Roberts, WACS & OFS Project Manager, Anaheim Public Utilities</p>	<p>Utility Asset Track</p> <p>Lone Star B</p>

	<p>Partner Presenters: Jim Jones, Senior Project Manager and Agasthya Paidipalli, Director - Field, Asset & Mobile, Red Clay Consulting</p>	
<p>Customer Program Management and DERMS (1100)</p> <p>Oracle’s Digital Asset Cloud Service is evolving and becoming CPMCS. Join us for a session to review what that means for existing DACS services and how it will evolve to support managing all the different DERMS devices on the utility network.</p> <p>Oracle Presenter: David Siska, Vice President, Product Design & Architecture, Oracle</p>	<p>Grid Management Track</p> <p>Lone Star G</p>	
<p>From Data to Action: Empowering Utilities with MDM Analytics & AI (1166)</p> <p>Utilities are generating more data than ever before, but turning that data into timely, operational insight can be a challenge. In this session, Oracle will walk through the latest innovations and upcoming roadmap across Next-Generation MDM, Meter Operations and Grid Insights, Device Analytics, and the Oracle Utilities Data Intelligence.</p> <p>Attendees will learn how new machine learning–driven capabilities are being embedded directly into core utility workflows to reduce manual effort, improve data quality, and accelerate operational response. The session will also highlight how Oracle Utilities Data Intelligence provides a unified analytics foundation, enabling utilities to break down data silos, visualize insights across domains, and scale analytics and AI across the enterprise.</p> <p>This session will cover what is available today, what is coming next, and how utilities can begin adopting these capabilities to move from reactive data analysis to proactive, insight-driven operations. Attendees will leave with a clear understanding of how Oracle’s evolving analytics, ML, and AI offerings can help transform meter data into actionable metering and grid intelligence for operations.</p> <p>Oracle Presenters: Jason Kriendler, Director of Product Management; Kevin Yordy, Director of Data Science Product Management, Oracle</p>	<p>Metering Track</p> <p>Lone Star C</p>	
<p>Exelon’s Journey to a Fully Integrated Oracle Cloud (1064)</p> <p>Learn how Exelon, in collaboration with Deloitte, coordinated across Oracle and non-Oracle enterprise boundary applications, incorporating robust integration, end-to-end testing, streamlined deployment, and targeted hyper care to ensure a seamless go-live and drive lasting value for a Fortune 100 utility.</p> <p>Customer Presenter: Ajay Soni, Senior Manager, Solution Design & Architecture, Exelon</p> <p>Deloitte Partner Presenter: Rishi Samat, Managing Director, Deloitte Consulting LLP</p>	<p>Intelligent Business Track</p> <p>Room 301</p>	
<p>Cloud Integrations - Journey to the Future (1079)</p> <p>Learn about cloud integration strategies and how AI simplifies and accelerates the integration process.</p> <p>Oracle Presenters: Viktoriya Feldman, Director of Product Management, Cross Solutions, and Natalie Leykin, Sr Director of Product Management, Cross Solutions, Oracle</p>	<p>Innovation Edge Track</p> <p>Room 403</p>	

2:45pm – 3:15pm	Break & Visit the Sponsor Solutions Gallery, Oracle Product Demos and Industry Suites Showcase	JW Grand Ballroom Foyer and Lone Star Foyer
3:15pm – 4:00pm	Beyond Implementation: Managed Services as your Partner to Successful Adoption, Results, and Self-Sufficiency (1134) A panel of Utilities customers will discuss their implementations across multiple business units and how Oracle is helping them build self-sufficiency in managing solutions as requirements evolve. You'll also learn practical approaches to planning and scoping solution management, and how to leverage Oracle Managed Services to achieve your specific objectives. Berkshire Hathaway Energy has implemented Oracle solutions across multiple business units and is working through 2026 to become fully self-sufficient in managing the environment. Tri-State is using Oracle Managed Services to continue enhancing its solution while expanding knowledge and improving efficiency across multiple products. And PG&E is leveraging Oracle Managed Services to support expanded use and optimize its Billing Cloud Service implementation. Customer Presenters: <ul style="list-style-type: none"> • Drew Smith, Vice President of Applications, Berkshire Hathaway Energy • Gunju Oyeleye, Sr. Director Customer Systems & Solutions, PG&E • John Hansen, Senior Manager of Asset Management and Field Services, Tristate Generation Oracle Presenter: Greg Lane, Consulting Solution Architect, Oracle	CE Customer Success Track Lone Star E
	Lean In: The Value of Short-Interval Planning Across Project- and Asset-Intensive Industries (1141) The Lean methodology, which originated in manufacturing, is increasingly popular in construction, helping boost performance in project planning and delivery. But the benefits of short-interval planning extend well beyond those industries, offering substantial gains in efficiency and visibility for other project- and asset-intensive industries such as energy, pharmaceutical, and more. Join us for a discussion with experts in scheduling and task management to understand how short-interval planning can improve outcomes across industries that need to execute complex engineering, building, and maintenance projects by uniting teams around unified data and processes. Customer Presenters: Frankie Reed, Lead Scheduler and Planner, DPR Construction, and Ellie Kretinin, Oracle Solutions Lead, Turner & Townsend Oracle Presenters: Janyce Page, Principal Product Manager, and Garrett Harley, Director, Product Marketing, Oracle	Industry Insights Track Lone Star H
	AI Innovation Across the Construction & Engineering Suite (1128) In this session you will gain a comprehensive review of all the AI investments and use cases that are happening across the Construction and Engineering product suite. A special opportunity to engage with all product managers across the Construction and Engineering portfolio and join in on a cross product working group discussion of how AI can improve outcomes across the entire engineering and construction lifecycle.	CE Product Vision Track Room 304

	<p>Oracle Presenters: Chad Wattendorf, Director - Product Management; Tim Gattie, Sr. Director - Industry Data Analytics; Amy Blake, Sr. Principal Product Manager; Kristin DeSha, Director - Product Management; Andrew Carlson, Director - Product Management; and Ray McEntee, Sr. Principal Product Manager, Oracle</p>	
	<p>Taking Care of Business: How Utilities are Winning with Business Customer Engagement and What's Next (1147)</p> <p>Business customers are among the hardest to engage, and the stakes are rising. They face complex energy needs, rising costs, billing complexity, and limited access to relevant insights or proactive utility communication. What works to engage business customers at scale?</p> <p>In this session, we'll share proven strategies utilities use today, from data-driven insights that help businesses manage energy use to personalized communications that drive action and satisfaction. You'll hear directly from MidAmerican on their approach and results. We'll also preview what's next, including multi-site trend insights, business-type targeting, and deeper cost insights through commercial rate modelling.</p> <p>Customer Presenter: Erin Rasmussen, Director, Energy Efficiency, MidAmerican Energy Company</p> <p>Oracle Presenters: Jameela Belyeu, Product Strategy Manager and Lonny Blumenthal, Senior Principal Product Manager, Oracle</p>	<p>Customer Engagement Track</p> <p>Lone Star F</p>
	<p>Expediting ToDo Resolution with AI (1118)</p> <p>This session covers Oracle's strategy for utilizing AI to help expedite the resolution process for system generated ToDos (exceptions). Attendees will learn about the approach that Oracle is taking, see an early prototype of the user experience, and learn about the guardrails that Oracle is planning to implement to ensure that your ToDos are resolved as efficiently and accurately as possible.</p> <p>Oracle Presenter: Andreas Ruhl, Senior Director, Product Management, Oracle</p>	<p>Customer Service & Billing Track</p> <p>Lone Star D</p>
	<p>Transforming Field Operations and Integrations with Oracle AI (1068)</p> <p>This session introduces the Oracle Utilities Implementation Assistant, an AI-powered solution designed to simplify and speed up utility integrations. Deployed in Oracle OCI, it provides Oracle validated, version aware guidance through a conversational interface. It supports configuration, customization, and troubleshooting, even for integrations spanning Oracle Utilities and Oracle Field Service. This helps navigate complex integration touchpoints, dependencies, and version-specific behaviors, enabling quicker onboarding, smoother deployments, and more predictable results. This shift from document searching to direct, actionable answers helps teams deliver consistent outcomes and reduce reliance on traditional support.</p> <p>Oracle Presenters: Viktoriya Feldman, Senior Principal Product Manager, Natalie Leykin, Sr. Director of Product Management, Cross Solutions and Faiza Tajammul, Vice President, Product Management, Oracle</p>	<p>Field Service Track</p> <p>Lone Star A</p>

<p>Navigating SaaS Upgrades: Customer Perspectives and Best Practices (1038)</p> <p>Join this interactive discussion to hear how utilities are managing the move to a continuous SaaS upgrade cycle, as major releases roll out every six months. Oracle experts will share experiences and practical tips for planning, testing, and deploying SaaS upgrades while minimizing business disruption. Dive into lessons learned, new approaches for communication and change management, and tools to support smoother transitions. Walk away with actionable strategies for maximizing value from new features, ensuring compliance, and empowering business users to confidently embrace continuous improvement in a cloud-first environment.</p> <p>Oracle Presenters: Paul Little, Customer Success Manager and Rahul Desai, Director of Product Management, Oracle</p>	<p>Utility Asset Track</p> <p>Lone Star B</p>
<p>Oracle Utilities Network Management System on Oracle Cloud Infrastructure (1098)</p> <p>Join us for a high-impact, deep dive into Oracle ADMS on Cloud. Discover how a cloud-native architecture eliminates the "upgrade cycle" fatigue, scales instantly during major storm events, and provides a unified "single pane of glass" for the modern operator. Don't just manage the grid—outpace it.</p> <p>Oracle Presenter: Russell Taylor, Grid Solutions Product Manager, Oracle</p> <p>Partner Presenter: Himanshu Bari, Senior Director – AT/ OT Practice, Abjayon</p>	<p>Grid Management Track</p> <p>Lone Star G</p>
<p>Red Clay Sponsored Session</p> <p>Customer Spotlight: Lakeland, and the Path to Operational Value (1104)</p> <p>Learn how Lakeland Electric is modernizing meter operations by placing Oracle MDM at the core of their AMI strategies. Hear from Calgary and partner Red Clay Consulting on how AMI-enabled automation, improved exception handling, and trusted data insights are driving operational value and enhancing customer experience. Walk away with practical examples of how utilities are turning AMI data into real-time action and laying the foundation for future innovation.</p> <p>Customer Presenter: James Moore, Lakeland Electric</p> <p>Partner Presenter: Tyler Hammett, Director Solution Delivery, Red Clay Consulting</p>	<p>Metering Track Sponsor</p> <p>Lone Star C</p>
<p>Smarter Work Starts Here-Practical Value Without the Buzzwords (1110)</p> <p>Artificial Intelligence is everywhere - and we're all wondering the same question: How does this actually make my day job better and easier? Rather than diving into technical details, this session will focus on showing you how native intelligent features can make your day job better and easier. Through real-world examples, you'll see how intelligence features can help save you time and help reduce your workload in day-to-day tasks.</p> <p>Oracle Presenter: Scotty Sims, Principal Solution Engineer, Oracle</p>	<p>Intelligent Business Track</p> <p>Room 301</p>

	<p>AI-Powered Digital Twins for Smarter Utility Infrastructure (1054)</p> <p>AI-powered Digital Twins are transforming how utilities design, build, and operate critical energy and water infrastructure. This session presents a reference solution architecture that combines IoT-enabled field data, NVIDIA Omniverse, and OCI to create intelligent digital replicas of assets such as substations, pipelines, and treatment facilities. By integrating IoT sensor data, operational systems, and enterprise applications with AI-driven analytics, utilities can optimize capital projects, improve grid reliability, and enable predictive maintenance. The architecture delivers scalable, secure, and data-driven insights across the full asset lifecycle from planning and construction to operations and long-term performance.</p> <p>Oracle Presenters: Dr. Sanjay Basu, Senior Director; Vidhya Sethuraman, Sr. Manager, Cloud Engineering, and Basir Navab, Senior Cloud Engineer, Oracle</p>	<p>Innovation Edge Track</p> <p>Room 403</p>
4:15pm – 5:00pm	<p>SCADA Commissioning (1101)</p> <p>The process for commissioning new devices in Flex SCADA allows for quick configuration and commissioning of SCADA devices within NMS. We will look at the range of options available to get new SCADA devices and their configurations into NMS, commission them, and then control them.</p> <p>Oracle Presenter: Paul Westwater, Principal Grid Product Manager, Oracle</p>	<p>Grid Management Track</p> <p>Lone Star G</p>
	<p>How Opower Innovates: Inside our Test and Learn Program (1148)</p> <p>Utilities are under pressure to move faster but need to do so in a way that minimizes risk to key outcomes. In this session, we'll share how structured experimentation and advanced segmentation enable confident validation of new ideas. We'll highlight a few real-world case studies that directly informed R&D, discuss your current priorities, and explore collaborative testing opportunities to support the evolving customer.</p> <p>Oracle Presenters: Karina van Schaardenburg, Director, Design and Research, and Sanem Kiser, Associate Director, Analytics, Oracle</p>	<p>Customer Engagement & Experience Track</p> <p>Lone Star F</p>
	<p>BOSS Sponsored Session:</p> <p>Meter Data at the Core: How Cedar Falls Utilities Is Building a Cloud-Ready MDM Foundation with Oracle C2M on OCI (1156)</p> <p>Moving from customer billing-centric to meter data-centric: Learn how a multi-service utility used a C2M billing system upgrade to adopt an advanced meter data management platform, bringing together electric, water, and natural gas meter data in a cloud environment to support its AMI roadmap.</p> <p>Customer Presenter: Fritz Sauer, IT Applications Director, Cedar Falls Utilities</p> <p>Partner Presenter: Damon Brown, Managing Partner, BOSS</p>	<p>Metering Track</p> <p>Lone Star C</p>
4:15pm – 5:00pm	<p>Digital Water in Focus: Market Intelligence and Customer Engagement Insights from Bluefield Research (1112)</p> <p>Water utilities are entering a pivotal moment as Digital Water, advanced metering, and customer engagement converge to reshape how services are delivered and experienced. In this session, experts</p>	<p>Lone Star D</p>

from Bluefield Research, a leading provider of data-driven market intelligence and strategic analysis for the global water sector, will share exclusive insights drawn from their extensive research, forecasting, and proprietary datasets. Known for helping utilities and industry leaders anticipate market shifts, validate strategies, and identify emerging opportunities, Bluefield brings a uniquely rigorous and forward-looking perspective to the conversation. Attendees will gain a deeper understanding of how digital technologies from smart metering to advanced analytics are transforming operations, customer relationships, and investment priorities across the industry. This session will equip utility leaders with actionable intelligence to confidently navigate change, align with where the market is heading, and accelerate their transition into a more connected, data-driven future.

Customer Presenter: Reese Tisdale, President & CEO, Bluefield Resource

Oracle Presenter: Maria DeChellis, Global Industry Specialist, Oracle